Christmas Cashback 2014/15

Terms & Conditions

Helpline Number: 0800 072 7649 E-Mail: cashback@fotf.co.uk

Promotion Period: 15th October 2014 to 12th January 2015.

Claim deadline: 27th February 2015

1. The Christmas Cashback 2014/15 promotion (hereafter referred to as the "Promotion") is promoted by Panasonic UK, a branch of Panasonic Marketing Europe GmbH. whose registered address is Panasonic House, Willoughby Road, Bracknell, Berkshire RG12 8FP, UK (the "Promoter").

Eligibility

The Promotion is applicable to EEA residents aged 18 or over only, excluding employees and their immediate families (defined as parents, siblings, children & spouse regardless of where they live) of the Promoter, its affiliated companies, their agents or anyone professionally connected with the Promotion

- 2. In order to qualify for the Promotion, participants must purchase a Panasonic Qualifying Product (new, not second hand) between the 15th October 2014 and the 12th January 2015. Claims for products purchased before or after this promotional period will be deemed invalid.
- 3. <u>Specific Seller Exclusions</u>: Camcorders purchased from Argos will not be eligible for this promotion. Products purchased from eBay, whether listed as new or otherwise, will not be eligible for this Promotion. Products purchased from third party sellers on Amazon (i.e. not from Amazon directly) whether fulfilled by Amazon or not, will not be eligible for this Promotion. Products purchased from Dixons Travel will not be eligible for this Promotion. Please check with your retailer for further information to avoid disappointment.
- 4. All Panasonic Qualifying Products must be purchased within the UK or Republic Of Ireland from a participating retailer and must have been supplied and distributed to retailers by Panasonic Marketing Europe GmbH or Panasonic group companies located in the European Economic Area (EEA). Please check with your retailer for further information to avoid disappointment.

Qualifying Products and Cashback Values

Model	Cashback (£)	Cashback (€)
HC-X920EB-K	£50	€ 60
HC-W850EB-K	£50	€ 60
HC-V750EB-K	£50	€ 60
HC-V550CTEBK	£30	€ 35
HC-V550EB-K	£30	€ 35
HC-V250EB-K	£30	€ 35
DMC-GH4HEB-K	£100	€ 120
DMC-GH4EB-K	£100	€ 120
DMC-GH3EB-K	£100	€ 120
DMC-G6KEB-K	£50	€ 60
DMC-GX7CEB-K/S/S	SS £50	€ 60

DMC-GX7KEB-K/S/SS	£50	€ 60
DMC-GM1LEB-K	£100	€ 120
DMC-GM1KEB-K/S/D	£50	€ 60
DMC-LX7EB-K	£30	€ 35
DMC-LF1EB-K	£30	€ 35
DMC-FZ200EB9	£30	€ 35
DMC-FZ72EB-K	£30	€ 35
DMC-TZ60EB-K/S	£30	€ 35

6. No cash alternative is available for this Promotion. Cashback values are not transferable unless the customer is from ROI or other EEA countries.

Claim Process

- 7. To qualify for the Promotion participants must complete the online registration form available at www.panasonic.co.uk/promotions and upload a copy of their full purchase receipt along with an image of the product barcode (showing the model number and serial number). Participants must ensure that their purchase receipt includes both the date of purchase and model purchased.
- 8. Participants must wait 28 days from the date of purchase BEFORE submitting their online claim. In any event., the last date for registration will be 27th February 2015,
- 9. The Promoter will not process a claim if participant cannot provide <u>BOTH</u> an image of the product barcode <u>AND</u> a copy of the purchase receipt. If, for any reason, participant has not retained the box, the Promoter will accept an image of the serial number found on the base of the Qualifying Product.
- 10. Participants must keep the Qualifying Product for a period of at least 28 days from the date of purchase. If the Qualifying Product is returned within this period, the Promoter will be entitled to claim back the Cashback Value paid.
- 11. Participants who are unable to upload the supporting documentation to verify their claim may send their printed claim form with a photocopy of their full purchase receipt (The Promoter will not return original documentation) and an image of their product barcode to the address below by 7th March 2015.

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- 12. Only one claim per product will be accepted.
- 13. Upon submission of their claim form participants will be sent an email to confirm the cashback value and the next steps of the claim process. The cashback value mentioned on this email is an estimate based on the information participants have provided. The information will be verified and the cashback value maybe subject to change.
- 14. Please allow 28 days from the date the Promoter receive the claim and all supporting documentation to receive the cashback value. Where the Promoter is unable to meet this deadline participants will be informed of the timeframe within which the cashback value will be expected to be received. If the Cashback Value has not be received within 28 days from the date

of the confirmation email, participants are invited to contact the Promoter, using the contact details above, no later than 35 days after the claim submission. Regrettably claims pursued after this time will not be accepted.

- 15. Participants are informed that PayPal charges, may apply.
- 16. Cheques must be used within 6 months of the date of issue.
- 17. The Promoter reserves the right to verify the eligibility of all claims to protect itself against fraudulent, invalid or repetitive claims including, without limitation, to require the participant to prove that it did not return the product within the period of 28 days from the date of delivery.
- 18. Claims for returned products, bad faith or fraudulent entries will be invalidated.
 - 19. The Promoter will not be held responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs the participant to enter in the Promotion. Claims made by fax, telephone or email, will not be accepted. Illegible incomplete or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions.

Privacy and Data Protection

20. Any personal data relating to participants will be used in accordance with UK Data Protection regulation by the Promoter and its contractor HWA solely for the purpose of this promotion

Howard Warwick Associates Ltd, Registered in England Number: 2593188

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General

- 21. By claiming Cashback, participants will be deemed to have read and accepted these Terms and Conditions.
- 22. The Promoter reserves the right to cancel the promotion or amend these Terms and Conditions at any time without prior notice. Any amendment to the Terms and Conditions will be posted on this website.
- 23. These terms and conditions are governed by English law.