

Lenovo Cashback Terms and Conditions

1. The Promoter" is Lenovo Technology UK LTD, Discovery House, 18 Bartley Wood Business Park, Bartley Way, Hook, RG27 9UP (please do not send any correspondence to this address).
2. The Promotion is open to residents of the UK and Northern Ireland only excluding wholesalers and retailers selling any of the Promoter's range of products. Also excluded are businesses, employees and the families of the Promoter and the Promoter's agents, and anyone involved in the administration of the Promotion. Participants must hold a bank account in the UK or Northern Ireland.
3. This Cashback Promotion offers a cashback for Lenovo products included on the Website ("Qualifying Products") bought between 00.001 (GMT) 24 June to 23.59 23 of July 2014 (Inclusive) ("Purchase Period"). Details of each Cashback Promotion including Qualifying Products and Cashback Amounts are published on www.lenovo-offers.com/consumer ("the Promotional Website").
4. The Programme is only open to purchasers of Qualifying Products bought from Amazon and John Lewis only. Consumer Purchases bought directly from Lenovo or Lenovo distributors are ineligible.
5. Claims must be submitted by the end user customer who purchased the product only. Resellers, retailers or any other entity may not submit claims on behalf of their customers.
6. A maximum of 3 claims per household address is permitted during the promotional period.

How To Claim:

7. In order to qualify for a Promotion, customers must register their purchase and complete the claim form on the Promotional Website no sooner than thirty (30) days and no later than sixty (60) days from the date of invoice. For the avoidance of doubt the date on the proof of purchase counts as day one. If claims are submitted before or after this claim window they will be deemed invalid and rejected."
8. When completing the claim form customers must upload proof of purchase to the Promotional Website. The proof of purchase must be the selected Reseller's invoice or valid VAT receipt and must clearly show the Qualifying Product(s), the purchase price, the retailer and the date of purchase.
9. Once the claim has been received and approved, the participant will receive confirmation of receipt of the claim form by email ("Confirmation email") stating whether or not the claim for cashback has been successful. It is the claimant's responsibility to contact the agent using the email address help@lenovo-offers.com within seven (7) days of their claim being sent if an email acknowledgement has not been received.
10. Customers providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven (7) days. If the customer still fails to provide the required information or otherwise fails to comply with the terms and conditions, the claim for cashback will be rejected.

11. Payments will only be made to the individual who has purchased the product and whose individual name appears as the recipient on the proof of purchase invoice.
12. Provided that these terms and conditions have been met, Lenovo will at best endeavours pay valid cashback claims by bank transfer within 28 (twenty eight) days after sending the Confirmation email to the customer. Lenovo accepts no liability for claims processed outside this timeframe.
13. All instructions form part of these terms and conditions. By completing the claim form participants confirm their acceptance of these terms and conditions.

General Provisions:

14. Cashback will not be paid to any participant who: a) has not purchased a Qualifying Product within the Promotional Period; and / or b) has not completed the claim form and / or c) has not submitted all documents required for participation in the Promotion; and / or d) made his application earlier than twenty eight (28) days or later than sixty (60) days upon purchase; and / or e) revoked the purchase contract for the product; and / or f) has failed in any way to comply with these terms and conditions.
15. The rebate is inclusive of all taxes. Where this rebate payment constitutes a taxable benefit, all tax liability lies with the recipient.
16. In the event of a product failure or a product being replaced during the cashback claim period and if the cashback claim has not been paid out, the original claim will be voided and customers must re-submit their claim against the replacement product. If the product is returned after the cashback claim has been accepted and paid, it is at Lenovo's discretion to deduct the cashback amount from any future refunds relating to this order.
17. Claims where the products purchased will be resold or rented to a third party, purchases under Lenovo special bids and purchases of refurbished or reconditioned Lenovo computers are not eligible for this promotion.
18. This Programme may not be combined with other promotions, programmes or offers from Lenovo except where other promotions, programmes or offers provide for this in their terms and conditions.
19. Lenovo reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, misdirected, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.
20. Lenovo is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the participant from, or otherwise obstructs him/her in participating in the promotion.
21. Lenovo reserves the right to audit all requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.

22. All documentation submitted for this promotion becomes property of Lenovo and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future Lenovo promotions and may result in the submitter being subject to prosecution.
23. Lenovo reserves the right to monitor, review, retain and/or disclose as necessary information to satisfy any applicable law, regulation, legal process or governmental request.
24. By entering the promotion, participants will be deemed to have read Lenovo's privacy policy to be found at www.lenovo.com.
25. Lenovo will not pass the customer's personal details to any other organisation without their permission except for Opia Ltd, 15 London Street, Chertsey, KT16 8AP who is the agent appointed by Lenovo for the purposes of running this promotion.
26. Cashback is not transferable.
27. Lenovo may declare this promotion to be void where it is taxed, regulated, prohibited or restricted by applicable law.
28. The decisions of Lenovo in respect of any and all aspects of the Promotion will be final and binding.
29. Lenovo reserves the right to change, amend, or end each of the promotions at any time and without prior announcement.
30. This agreement is governed by the laws of England.

[END OF TERMS & CONDITIONS]